

How to Submit the Required Documentation

Choose an option (Online or Fax) and follow the steps

Online (Recommended)

- 1 Print, fill out and sign the Sworn Affidavit & Proof of Loss Statement.
Found on page 2 of this document.
- 2 Scan or digitally photograph both the completed affidavit and your valid photo ID.
Acceptable forms of photo ID: valid driver's license, passport, federally issued ID card or matricula consular ID.
- 3 Upload both documents at phoneclaim.com/sprint-uploader

Fax

- 1 Print, fill out and sign the Sworn Affidavit & Proof of Loss Statement.
- 2 Photocopy your valid photo ID and handwrite your wireless number on the paper.
- 3 Fax both documents to 1-888-832-0511.

Tips to speed up your claim

The document is marked with a barcode that is specific to your claim. Using a photocopy with an incorrect barcode will delay your claim

Make sure you have a valid photo ID

- Acceptable forms of photo ID: valid driver's license, passport, federally issued ID card or matricula consular ID
- Unacceptable forms of ID: student ID, work ID, birth certificate and Social Security card
- Name on the ID must match name of the Sprint account holder / authorized user who completes the Affidavit
- If name does not match, then you may need to provide additional documentation
- The ID cannot be expired. If the ID appears altered, forged, illegitimate or unreadable, we may not be able to proceed with your claim

Make sure all document scans or faxes are clear and easy to read

- When making the photocopy of your photo ID, consider using the enlarge and contrast settings to make the ID easier to read
- Black and white copies are preferred

How to identify your device manufacturer and model

- On the back of the phone/device or under the battery (not all batteries are accessible)
- Your Customer Agreement (available at sprint.com)
- The box the phone/device came in
- The receipt from purchase or a recent copy of your bill

Return all documents within 60 days from the date you filed your claim or your claim may be denied

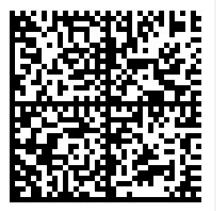
Questions? Get answers at phoneclaim.com/sprint. Or call us at 1-800-584-3666.

Sworn Affidavit & Proof of Loss Statement

THIS DOCUMENT MUST BE COMPLETED BY THE ACCOUNT HOLDER / AUTHORIZED USER ON YOUR SPRINT ACCOUNT.
THE PERSON COMPLETING THE DOCUMENT MUST ALSO PROVIDE A PHOTOCOPY OF THEIR VALID PHOTO ID.

INSURANCE FRAUD IS A CRIME

For your protection, a person who knowingly presents a false or fraudulent insurance claim with the intent to injure, defraud, or deceive any insurer is guilty of a crime and may be subject to fines and confinement in prison. When fraud is discovered, Asurion takes appropriate steps to stop such fraud and explores all of its available legal remedies.



What device are you claiming?

ALL FIELDS ARE REQUIRED. PLEASE PRINT USING BLUE OR BLACK INK

Wireless Number: - -

(This is the number of the device for which you are filing the claim)

Manufacturer:

(Examples: Apple, Samsung, LG, etc.)

Model:

(Examples: iPhone6, GalaxyS6, G3, etc.)

What happened to the device?

My Device Is: Lost Stolen Damaged Malfunctioning

Date of Occurrence: _____ Place of Occurrence: _____

Describe What Happened: _____

Note: If your device was damaged or malfunctioning, you are required to return it to Asurion upon receipt of your replacement.

Account holder / authorized user information

Full Name: _____

Contact Number: _____ Alternate Contact Number: _____

Email Address: _____

Billing Address: _____

City: _____ State: _____ Zip Code: _____

Claim agreement

I swear/affirm that the device I am claiming is owned/leased by me and that the information provided above is true and accurate. I understand that knowingly presenting false or fraudulent information in support of this insurance claim with the intent to injure, defraud, or deceive any insurer is a crime. Asurion may take legal action, including reporting to law enforcement, when it suspects fraud in the presentation of insurance claims.

Signature: _____ Date: _____